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### Agenda



1 Overview and Key Updates

- 2 Our Investment Story
- 3 Recent Financial Performance

4 Appendix





1 Overview and Key Updates



### Russia's Children Goods Retail Market Leader With Strong Growth and Shareholder Returns



#### **Key Facts**



Detsky Mir is the undisputed #1 player in the specialized children's goods market in Russia



"Detsky Mir" is an iconic brand with 99% prompted awareness<sup>1</sup>



674 Detsky Mir branded stores in 254 cities in Russia, Kazakhstan and Belarus, as well as 68 ELC & ABC stores and six Zoozavr stores as of 31 March 2019

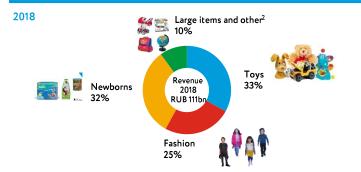


Average store selling space of c.1,100 sqm, located in modern shopping malls with product range of 20,000-30,000 SKUs



"Detmir.ru" is the leading online children's goods retailer and a top online retailer in Russia

#### Diversified Product Portfolio<sup>3</sup>



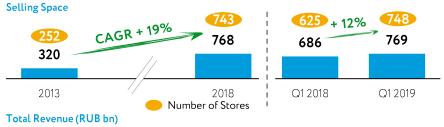
#### **Leading Market Position**

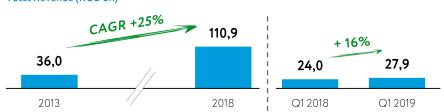




Source: Company data, Ipsos Comcon

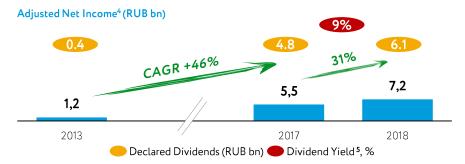
#### Strong Operating and Financial Results<sup>3</sup>





#### Adjusted EBITDA4 (RUB bn)





<sup>&</sup>lt;sup>4</sup> Adjusted for the one-off effect relating to additional bonus accruals and Income received from partial termination of employees' right to receive shares under the LTI program





<sup>&</sup>lt;sup>1</sup> Source: "Children Goods Market in Russia" report by Ipsos Comcon ("Ipsos Comcon report"). Poll was conducted in December 2017 <sup>2</sup> Including large items, stationery, sports and seasonal goods

<sup>&</sup>lt;sup>3</sup> The Group's consolidated financial statements for 2013 under USGAAP, 2014–2018 under IFRS presented without taking into account the new accounting standards IFRS 16 - Leases, if it is not specified. For the line items and the years presented, there was no difference between the calculation of numbers or presentation under US GAAP and IFRS

### **Key 2018-2019 Business Initiatives**



Increase Share of Private Labels and Direct Imports

- Growing the share of private labels and direct imports across our four main product categories
- Share in total revenue increased from 33.3% to 36.1% in 2018
- Main focus on toys as our key margin- and traffic-driving category, with medium term private label/direct imports share target of 30%
- Successfully rolled out our BabyGo private label line of affordable diapers (5% of sales in 2018) with share target of 15% in mid-term
- Introducing fashion private brand with fully in-house design to gain expertise in manufacturing and improve quality via tendering

#### Share of Private Labels & Direct Imports in Sales by Category

2017

2018

22.9% Mobicaro

1.6%

2.9%

93.7%

-

Large Items

Other Goods

**Newborns** 

Fashion

Toys

64.5%

31.7%

91.2%

18.1%

64.5%

33.4%



Geographical Expansion

- Entering in Belarus, with first opened store in February 2019 and longterm goal to gain 20% share of this RUB 40bn children's goods market (35 new stores in mid-term)
- Continued regional expansion:
  - Opened five stores in Russia's Far East Federal District in 2018 (20 new stores in mid-term)
  - Expand to new cities in Kazakhstan (+30% LFL & 2x sales growth)

#### Our Key Strengths for Belarus Expansion



- √ Strong brand awareness in CIS
- √ Aggressive price positioning
- √ Biggest purchasing power in CIS
- ✓ Effective business model (>40% IRR)

Efficient supply chain:
 no customs barriers,
 adjacent infrastructure,
 short 2-4 day logistics

Continued Upgrades to e-Commerce Platform and Customer Offering

- Improve functionality and customer service KPIs of in-store pickups to reach 77% of online sales in 2018, drive overall LFL sales growth and stimulate cross sales (~20% of online sales)
- Home deliveries out of stores in remoted cities (mid-term target 2-3 hours): piloting in 15 locations in 2018, full rollout in 2019
- Full website redesign: mobile friendly product listings (+10% in CR)
- Two-phase launch of mobile app: i) loyalty program app launched in Q4 2018, ii) full-feature mobile app store in 2019

#### Website Redesign



#### Mobile App



## Launch of New Business Line - Pet Supplies

- Begin opening Zoozavr branded stores in 4Q 2018: ~200 sqm stores (continued piloting in 2019)
- Full-feature high-touch online pet goods store linked to "Detmir.ru", with a combined shopping cart and pickups at both Retail chains
- Leverage our experience in a comparable, but highly fragmented >RUB 200bn market, as well as synergies in combined logistics and high omnichannel traffic







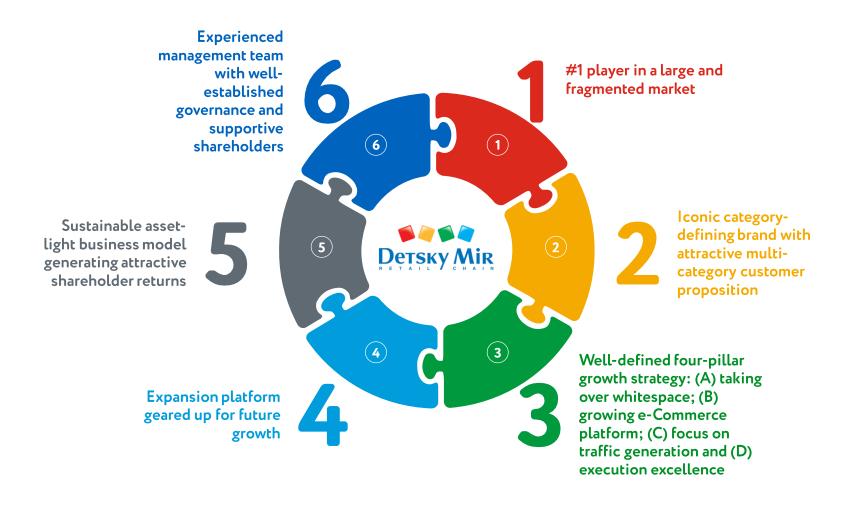
2 Our Investment Story





### Detsky Mir - Leading the Solid Russian Children's **Goods Retailing Sector**





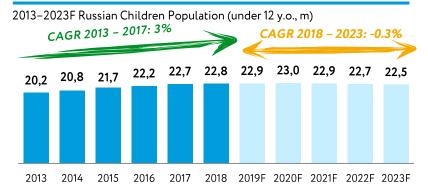




### #1 Player in a Large and Fragmented Market

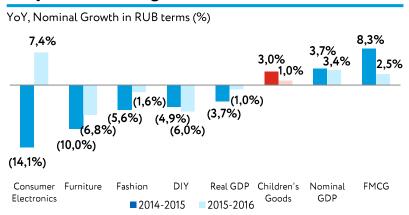


#### **Stable Children Population**



Source: Ipsos Comcon report

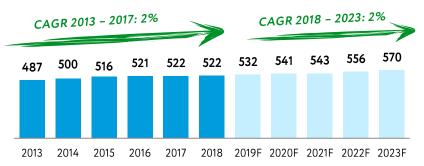
### With Proven Resilience in Downturn Times Compared to Many Other Retail Segments



Source: Rosstat, Ipsos Comcon report

#### Large and Growing Addressable Market

2013–2023F Russian Children's Goods Market (Nominal Prices, RUBbn)



Source: Ipsos Comcon report

#### Destky Mir is The Largest Specialty Children Goods Retailer with Rapidly Growing Market Share

Detsky Mir Market Shares in Russia (%) 51% 44% 32% 24% 20% 17% 17% 16% 14% 13% 10% 8% 7% 6% 2011 2012 2013 2014 2015 2016 2017 2018 ■ Total Children's Retail Market ■ Specialized Children's Goods Sales Channel

Source: Company data, Ipsos Comcon report





# Iconic Category-Defining Brand with Attractive Multi-Category Customer Proposition



#### **Leading Customer Proposition**

#### ✓ Brand Positioning

Iconic Russian household name with 70-year history 99% prompted awareness 92% unaided awareness

## Product Offering and Convenience

One-stop-shop across key children's categories

Product range of 20,000 – 30,000 SKUs

Fast fashion (8 seasons)

Special terms arrangements with leading manufacturers

Convenient locations in high foot traffic areas

## ✓ Attractive Pricing and Promotions

Price segment from medium to medium low

High service quality

Highly competitive pricing in baby food and hygiene products

Periodic sales and promotions

### ✓ Loyalty Program

21.6m loyalty cards as of Q1 2019 (9.9m active loyalty cards<sup>4</sup>)

13m contact base of users as of March 2019

Average ticket for loyalty card holders is significantly higher vs. customers without cards

#### Omni-channel Sales

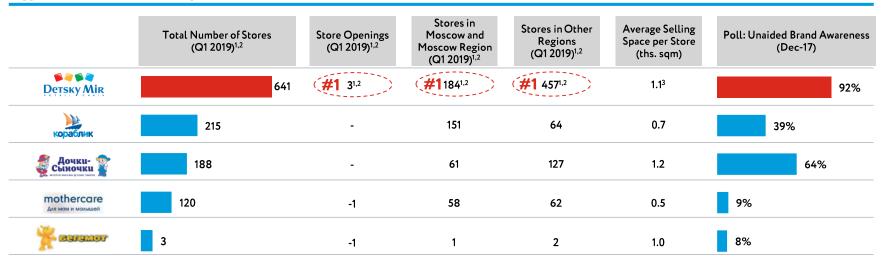
Established online store with rapidly growing assortment

Comprehensive omni-channel offering strategy

Flexible store pickup and home delivery options

Consistent pricing across channels

#### Bigger, Better and More Recognizable Than the Competition



Source: Company data, Ipsos Comcon report

<sup>&</sup>lt;sup>1</sup> Excluding Kazakhstan and Belarus

<sup>&</sup>lt;sup>2</sup> Excluding ELC &ABC and Zoozavr stores

<sup>&</sup>lt;sup>3</sup> New store roll-out: gross space

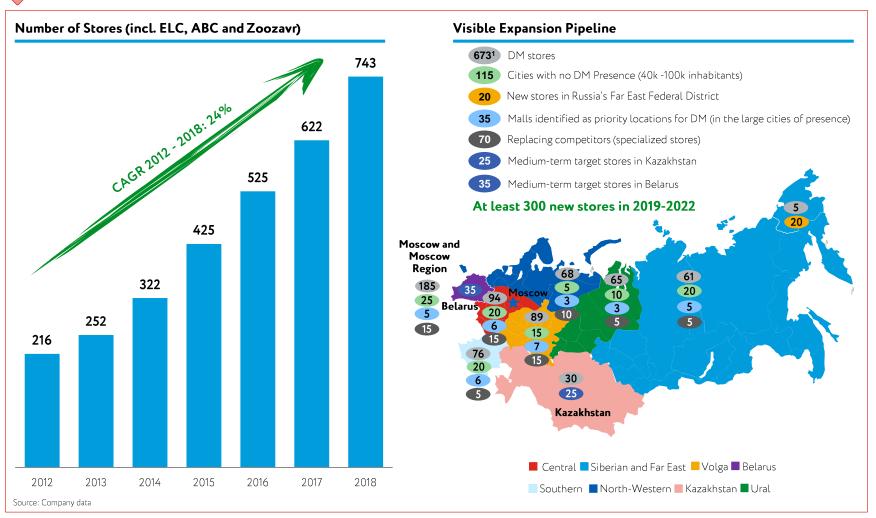
<sup>&</sup>lt;sup>4</sup> Cardholders who made at least one purchases at Detsky Mir during the last 12 months to 30 September 2018 are considered active





A

#### Taking over Whitespace in Large and Small Cities, as Well as International Markets



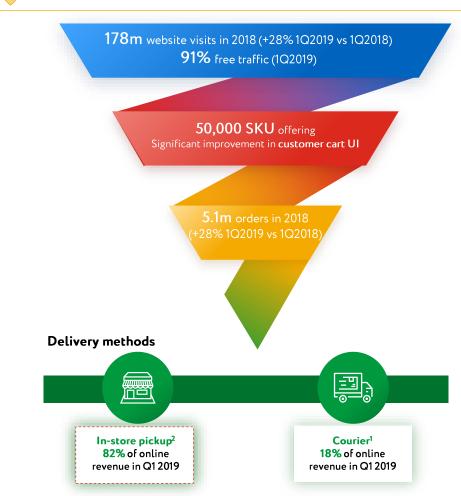






#### B

#### Continuous Development of Our e-Commerce Platform...



#### **Key Achievements in 2018**

- Increased focus on **UI/UX** full re-design of website interface, incl. product listing (pilot launch)
- Exceeding "Ideal Instore" target (91% in 4Q'18) of online orders to be ready for collection within 1 hour of order being placed (vs 45% in 4Q'17)
- Last mile delivery in remote regions (pilot launch in 15 cities with delivery on next day)
- Number of "Cyber Mondays" increased to 18







Desktop

Tablet

Mobile

#### Key Initiatives in 2019

- Full roll-out of new website (100% traffic)
- Launching online store in Kazakhstan (In-store pickup)
- Two-phase launch of mobile app: i) loyalty program app in Q4 2018, ii) full-feature mobile app store in 2019
- Full roll-out of last mile delivery in remote regions (with same-day and next-day deliveries)
- Improvement in SEO traffic through the upgraded functionality of filters in product listing (growth landing pages, as well as web usability)
- Implementation CRM-system (expansion marketing coverage, as well as lengthen LTV)



Source: Company data

<sup>1</sup> Includes delivery to specified address and to pick-up point

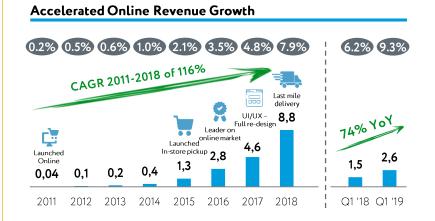
<sup>&</sup>lt;sup>2</sup> Includes online orders for assortment that is not presented in offline stores but dispatched from Detsky Mir warehouse and delivered via the Company's logistics system to any store of the chain preferred by customer. Implemented in Oct- 2017



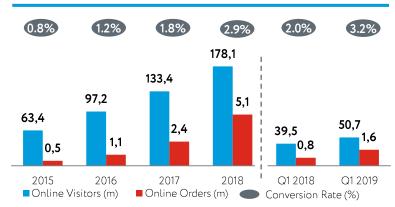




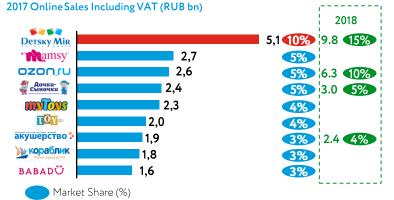
#### ...Resulting in Exponential Growth Across All Key Metrics



### Continued Growth in Traffic and, in Particular, Improvement in Conversion Rates...



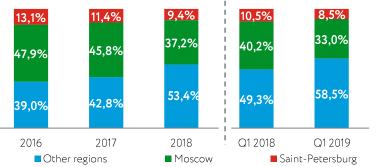




Source: Ipsos Comcon, Datainsight

#### ... Driven by an Increasing Share of Regional Sales

Share of Value of Online Orders (%)



Company data

<sup>&</sup>lt;sup>1</sup>The Group's consolidated financial statements for 2011-2013 under US GAAP, 2014–2018 under IFRS. For the line items and the years presented, there was no difference between the calculation of numbers or presentation under US GAAP and IFRS

<sup>&</sup>lt;sup>2</sup> Including in-store pickup

<sup>&</sup>lt;sup>3</sup> Based on preliminarily Detsky Mir sales in Russia







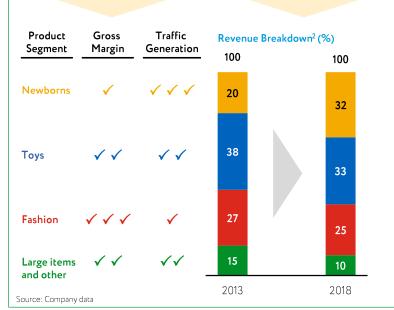
## Competitive Pricing and Effective Merchandising with Focus on Traffic Generating Categories Drive Strong LFL Sales Growth and Growing Gross Profit per sqm

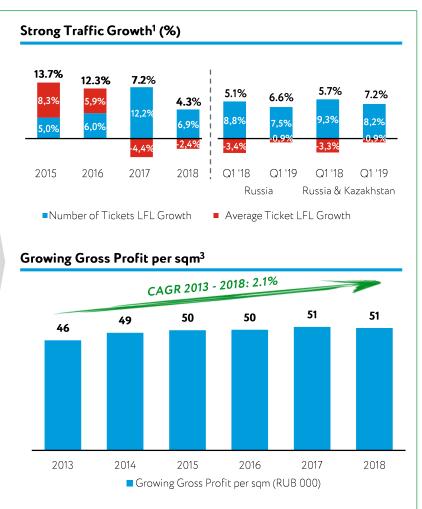
#### **Competitive Pricing**

- ✓ Medium to medium-low prices
- ✓ Highly competitive pricing in traffic-generating categories
- ✓ Discounts and loyalty programmes

### Effective Marketing and Merchandising

- ✓ Innovative store concepts based on highly interactive formats
- ✓ Focus on best-in-class customer experience
- Powerful CRM driving marketing efforts





<sup>1</sup> LfL growth includes only DM stores in Russia that have been in operations for at least 12 full calendar months. Revenue of each store included in LFL comparison represents retail revenue of the store (incl. VAT, excluding plastic bags) for respective period but excludes store revenue for those months in which the store was not operating for 3 days or more.

2 Retail revenue only.









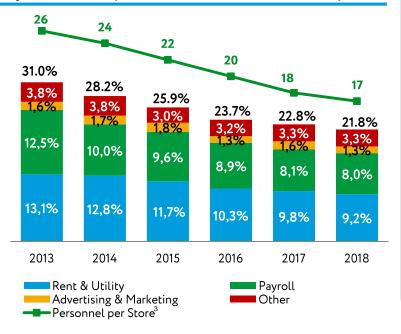


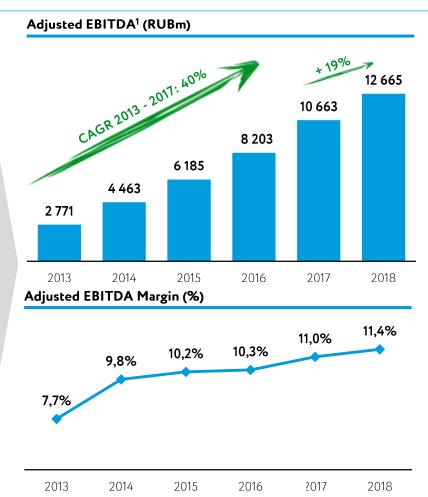
#### Focus on Execution Excellence to Achieve Superior Operating Margins

#### Improvement of 370bps in adj. EBITDA<sup>1</sup> margin since 2013 driven by:

- Store operation improvements
- Optimization of IT platforms and personnel
- Reduction in adjusted SG&A<sup>2</sup> as % of revenue by over 920bps over 2013-2018

#### Adjusted SG&A Expenses as % of Sales<sup>2</sup> and Personnel per Store<sup>3</sup>





Source: Group consolidated financial statements for 2013 under US GAAP and 2014–2018 under IFRS. For the line items and the periods presented, there was no difference between the calculation of numbers or presentation under US GAAP and IFRS.



<sup>1</sup>Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, adjusted for the one-off effect relating to disposal of the Yakimanka building in 2014, as well as share-based compensation and cash bonuses under the LTI program

<sup>&</sup>lt;sup>2</sup> Adjusted SG&A expenses are calculated excluding Depreciation and Amortisation and additional bonus payments under the LTI program

<sup>&</sup>lt;sup>3</sup> Excluding personnel in headquarters



# Expansion Platform Geared Up to Future Growth Detsky Mir

#### Strong Infrastructure Backbone

#### Store Management and Rollout

- Strict investment hurdles for store openings:
  - Focus on high-traffic shopping centres
  - Opportunistically consider standalone locations
- Flexible approach to store formats with size ranging from 500 to 2,000+ sqm
- Limited Capex per sqm due to asset-light business model with only 4 owned stores, including DM store on Prospect Vernadskogo (Moscow)

#### **Distribution & Logistics**

- Well-established import trade competencies and inhouse customs department:
  - Direct import contracts accounted for c.25% of 2017 revenue
- 2 modern DC in Moscow region of approximately 70,000 and 20,000 sqm
  - Target centralization level<sup>1</sup> of 75%<sup>2</sup> is achieved
- Increasing importance of e-Commerce as part of the omni-channel sales strategy
- In Q4 2018 new DC was launched at PNK Park Bekasovo, in the Naro-Fominsk district of the Moscow region. Total investment in the DC amounted to RUB 2.5bn, while the total area of the facility is 62,000 sq m

#### IT Infrastructure

- Set-up SAP system manages on-stock balances
- IT-infrastructure is able to support up to 800 stores with in-store pickup function
- SAP Hybris (e-commerce platform) implemented in 2017

#### Detsky Mir Network of 748 Stores<sup>2</sup> Across Russia and Kazakhstan



<sup>&</sup>lt;sup>1</sup> Centralization level measured as ratio of cost of goods delivered to DM stores directly from DM's DCs to the total cost of goods delivered to DM stores <sup>2</sup> As of 31 March 2019 (incl. ELC, ABC and Zoozavr stores)



# Sustainable Asset-Light Business Model Generating Attractive Shareholder Returns





### Attractive New Store Economics and Disciplined Roll-Out...

- Capex of c. RUB 13m per 1 standard DM store
- Strict investment criteria
  - IRR hurdle rate of 40% on 7-year cash flows (not accounting for terminal value)
- Total maturity period 18-24 months
- Targeted EBITDA breakeven in 4 months after a store opening
- Payback period of 2.5-3.0 years



#### B ... Supported by Well-Controlled Rental Costs...

- Primarily locations in high-traffic modern shopping malls
- Mostly more than 5-year rental agreements with fixed annual increases
- Unilateral termination rights for Detsky Mir (with reasonable notice periods)



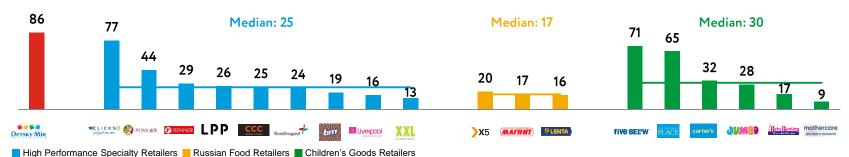
#### ...Resulting in Strong Returns<sup>1</sup>...

	2013	2014	2015	2016	2017	2018
Revenue Growth	30%	26%	33%	31%	22%	14%
Selling Space Growth	10%	22%	26%	21%	15%	12%
Adj. EBITDA², RUBbn	2.8	4.5	6.2	8.2	10.7	12,7
Capex, RUBbn	(0.8)	(1.9)	(5.3)	(1.7)	(2.5)	(4,1)
Dividends, RUBbn	(0.4)	(1.9)	(3.0)	(4.4)	(4.8)	(6,1)
Adj. Net Debt <sup>3</sup> / Adj. EBITDA LTM <sup>2</sup>	1.8×	0.6x	1.7x	1.4x	1.0x	1.4x
Adjusted ROIC LTM <sup>4.5</sup>	56%	88%	78%	61%	86%	80%



#### ...and a Leading ROIC<sup>5</sup> in Global Retail Context

#### CY2017(%)



Source: Companies disclosures and reporting

<sup>1</sup> The Group's consolidated financial statements for 2013 under US GAAP and 2014–2018 under IFRS. For the line items and the years presented, there was no difference between the calculation of numbers or presentation under US GAAP and IFRS

2 Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, adjusted for the one-off effect relating to disposal of the Yakimanka building in 2014, as well as share-based compensation and cash bonuses under the LTI program

<sup>3</sup>Adj. Net Debt is calculated as total borrowings (long term borrowings and short-term borrowings and current portion of long-term borrowings) less cash and cash equivalents adjusted for amounts receivable under the loan issued to CJSC "DM-Finance"

<sup>4</sup>Calculated as operating profit divided by average capital invested (simple average of capital invested as at the respective dates). Capital invested is calculated as net debt plus total equity (deficit)

Invested capital is adjusted for amounts receivable under a loan granted to CJSC "DM-Finance", carrying amount of Yakimanka building and, for the year ended 31 December 2015, the net book value of the building occupied by the Bekasovo distribution center and its equipment (which was completed in 2015, but was not operational for most of 2015), for the year ended 31 December 2018, the net book value of the building occupied by the "Bekasovo-2" distribution behave and its equipment (which was completed in Q4 2018, but was not operational for most of 2018).

Operating profit is adjusted for LTI expense <sup>6</sup>Calendarized to December year end 17



# **Experienced Management Team With Well- Established Governance**



#### Highly Experienced Management...



Vladimir Chirakhov Chief Executive Officer

- Joined in 2012
- Held senior positions at Korablik, M.video



Maria
Davydova
Deputy CEO for
Commercial Affairs

- Joined in 2013
- Held senior positions at Enter, Svyaznoy, MDK, Arbat Prestige



Anna Garmanova Chief Financial Officer

- Joined in 2008
- Held senior positions at Podruzhka, Understanding and Reconciliation Fund



Maria Volodina Apparel and Footwear Commercial Director

- Joined in 2011
- Held senior positions at Sela, Reebok Rus, Kira Plastinina, TJ Collection



Farid Kamalov Chief Operating Officer

- Joined in 2012
- Held senior positions at MediaMarkt, Korablik, M.video



Tatiana Mudretsova Marketing Director

- Joined in 2014
- Held senior positions at Osnova Telecom, Beeline, DDB and Publicis



Pavel Pischikov E-Commerce Director

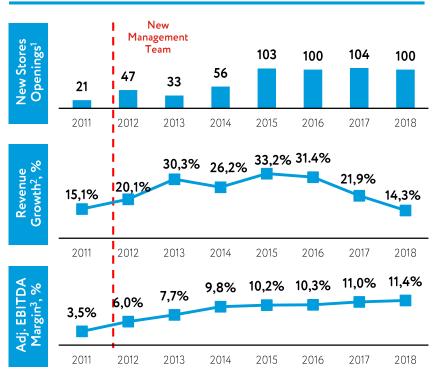
- Joined in 2017
- Previously
   E-Commerce
   Director at
   Dochki-synochki



Vyacheslav Mikhnenko Head of Logistics

- Joined in 2012
- Previously
   Operational
   Logistics Director
   at X5 and Chief
   Logistics Officer at
   Kopeyka

#### ...With a Strong Track Record...



#### ...Supported by a Strong Governance Framework...

- BoD of 10 members including 3 INEDs
- Established Audit, Strategy and Nomination and Remuneration committees
  - at least 2 INEDs are members of each of the key committees

#### ...and a Prominent Shareholder Base





<sup>&</sup>lt;sup>1</sup> Doesn't include ELC, ABC and Zoozavr stores

<sup>&</sup>lt;sup>2</sup> The Group's consolidated financial statements for 2011 – 2013 under US GAAP, 2014–2018 under IFRS. For the line items and the years presented, there was no difference between the calculation of numbers or presentation under US GAAP and IFRS

<sup>&</sup>lt;sup>3</sup> Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, adjusted for the one-off effect relating to disposal of the Yakimanka building in 2014, as well as share-based compensation and cash bonuses under the LTI program

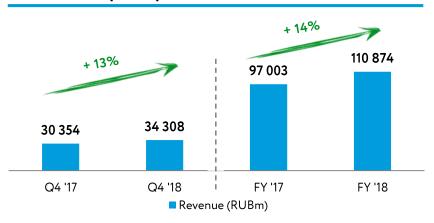


3 Recent Financial Performance

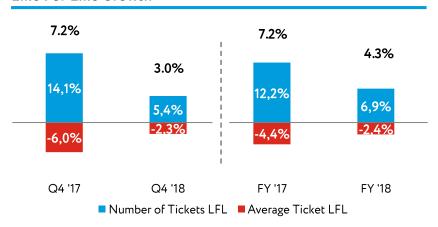
### **Continued Solid Top-Line Growth**



#### Total Revenue (RUBm)



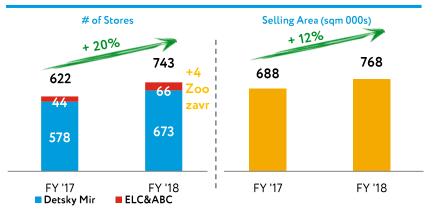
#### Like For Like Growth<sup>1</sup>



#### E-Commerce Revenue (RUBm)



#### Store Network

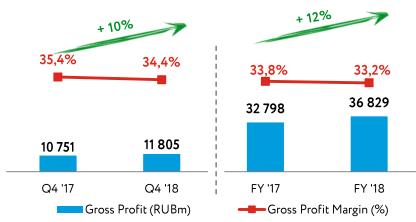




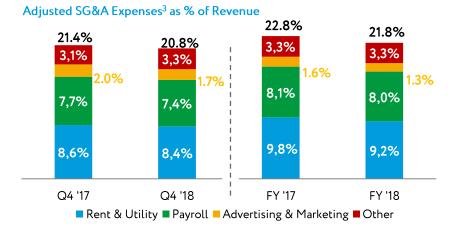
### **Growing Profitability**



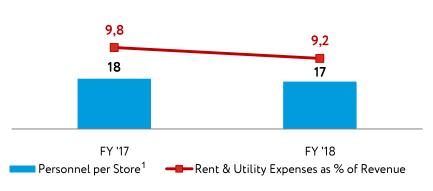
#### **Growing Gross Profit**



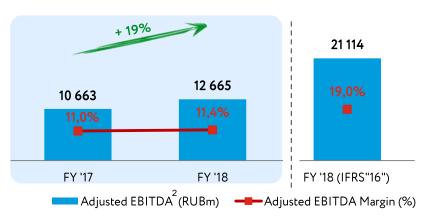
#### Strong Operating Leverage Effect<sup>3</sup>



#### Personnel per Store and Reduction of Rent Costs



Significant Margin Expansion with Scale Benefits



Source: The Company's consolidated financial statements for 2017-2018 under IFRS are presented without reference to the application of IFRS 16, unless specified otherwise.

1 Excluding personnel in headquarters



<sup>&</sup>lt;sup>2</sup> Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, as well as share-based compensation and cash bonuses under the LTI program

<sup>3</sup> SG&A expenses exclude D&A expenses and adjusted for LTI bonuses, as well as Income received from partial termination of employees' right to receive shares under the LTI program

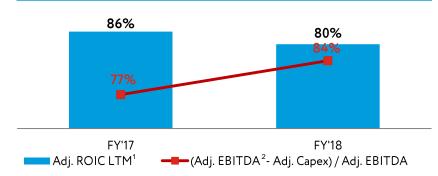
### **Strong Cash Flow Conversion**



#### Comments

- Cash conversion (Adj. EBITDA- Adj. Capex/ Adj. EBITDA) improved with high level of ROIC
- Increase in NWC significantly affected the decline in the Operating Cash flow (normalized changes in NWC amounted to RUB 2.4 bn):
  - Increase in receivables was affected by shift in marketing activities vs 2017, as well as a significant increase in the share of suppliers bonuses in December (21.0% in 2018 vs 12.7% in 2017), with net effect of RUB 2.0bn on NWC
  - Net effect of postponement of the payment of interim dividends for 9M 2017 to our majority shareholder Sistema PJSFC on other current liabilities was RUB 1.1bn
  - Additional goods purchased to mitigate potential FX risks with net effect of RUB 1.6 bn on NWC
- Disciplined capex focused on store openings and selective investments in IT and infrastructure; limited maintenance capex requirements

#### **Strong Cash Conversion and Financial Returns**



Source: The Company's consolidated financial statements for 2016-2018 under IFRS are presented without reference to the application of IFRS 16, unless specified otherwise.

#### Cash Flow (RUBm)

	2015	2016	2017	2018	2018 IFRS 16
Adjusted EBITDA <sup>2</sup>	6,185	8,203	10,663	12,665	21,114
Changes in NWC	(4,300)	(405)	(1,123)	(7,156)	(7,021)
Cash Income Taxes Paid	(1,190)	(1,468)	(1,523)	(1,083)	(1,083)
Net Finance Expense Paid	(1,879)	(1,813)	(1,645)	(1,624)	(4,228)
Other Operating Cash Flow	505	1,285	708	688	830
Operating Cash Flow	<b>(679)</b> <sup>5</sup>	5,801	7,080	3,489	9,613
CAPEX	(5,308)	(1,747)	(2,468)	(3,793)	(3,793)
DC Construction	(2,842)	-	-	(1,825)	(1,825)
Store Openings, IT & Maintenance	(2,465)	(1,747)	(2,468)	(1,968)	(1,968)
Free Cash Flow	(5,987)	4,054	4,612	(303)	5,820
Investment cash flow	(5,218)	3,165	(1,370)	(3,793)	(3,793)
Financial cash flow	6,160	(8,455)	(5,001)	483	( 5,640)
Change in Cash	264	512	710	180	180

Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, as well as share-based compensation and cash bonuses under the LTI program

Calculated as operating profit LTM, LTI bonus payments, including, income received from partial termination of employees' right to receive shares under the LTI program, divided by average capital invested. Capital invested is calculated as net debt plus total equity/(deficit) minus amounts receivable under a loan granted to CJSC "DM-Finance" and, for the year ended 31 December 2018, the net book value of the building occupied by the "Bekasovo-2" distribution centre and its equipment (which was completed in Q4 2018, but was not operational for most of 2018).

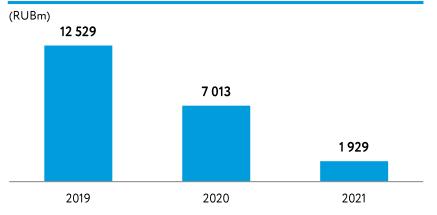
### **Conservative Financial Policy**



#### Comments

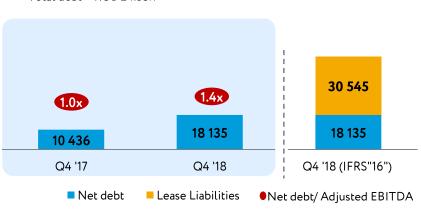
- Commitment to a conservative financial policy
  - Fully RUB-denominated debt to match RUB revenue
  - Relationships with multiple Russian and international banks
- Leverage<sup>1,2</sup> as of 31 December 2018 is 1.4x of vs. 4.0x average covenant level across the loan portfolio
  - Increased due to investments in own DC Bekasovo-2 (RUB 1.8bn), as well as due to a shift in the date of payment of interim dividends to Sistema for 9M 2017 in the amount of RUB 1.1bn
- Weighted average interest rate <sup>3</sup> 9.3% (as of Q4 2018)
- Most of the debt has fixed interest rate
- No contingent off-balance sheet liabilities

#### 31-December-18 Debt Repayment Schedule

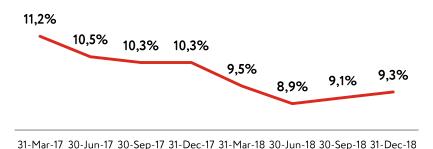


#### Leverage<sup>1,2</sup> dynamics





#### Weighted average interest rate<sup>3</sup> dynamics (%)



Source: The Company's consolidated financial statements for 2017-2018 under IFRS are presented without reference to the application of IFRS 16, unless specified otherwise..

Net debt is calculated as total borrowings less cash and cash equivalent

<sup>&</sup>lt;sup>2</sup>Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, as well as share-based compensation and cash bonuses under the LTI program

<sup>&</sup>lt;sup>3</sup> Calculated on the basis of the weighted interest rates applying to the specified indebtedness (weighted by the principal amount of such indebtedness) as of the dates specified.

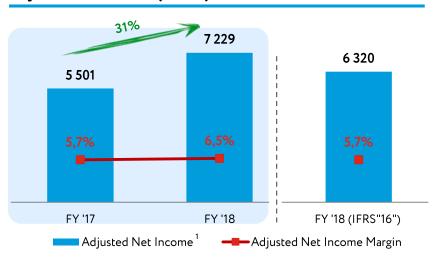
### Sustainably High Returns to Shareholders



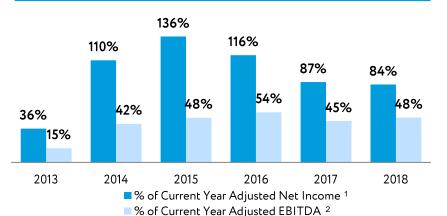
#### Comments

- Asset-light cash generative model underpins significant dividend paying capacity
  - Dividends as major differentiator from the majority of Russian highgrowth food retailers
  - Ability to consistently maintain sound leverage levels despite significant dividend payout
- Dividend policy: payout ratio of at least 50% of consolidated IFRS net income for the previous year
  - Historically, up to 100% of net income *under RAS* paid out
  - Typically two dividend payments per year (9M interim and full year)
- Detsky Mir paid out the final dividend for FY2017 of RUB 2.9bn in Q2 2018, as well as interim dividends for 9M 2018 of RUB 3.2bn in Q4 2018

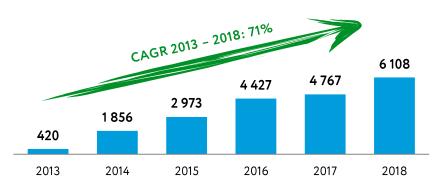
#### Adjusted Net Income (RUBm)1



#### Dividends as % of Adjusted EBITDA and Adjusted Net Income



#### History of Declared Dividends (RUBm)





### **Guidance Update**



		Near Term guidance after IPO (5-March-2018)	2018 Actual	Mid- to Long-Term guidance after IPO Updated guidance (5-March-2018) (1-March-2019)
Store Count	-	~70 new stores	100 new stores opened <sup>1</sup>	>80 new stores in 2019  ~250new stores in 2018-2021 (increased to 300 in Q3 2018)  At least 300 new stores in 2019-2022
Revenue	•	Driven by store openings, LFL & ramp ups	✓	Driven by store openings, LFL &     ramp ups  No change in guidance
LFL Revenue Growth	•	Single-digit growth outperforming the market, positive traffic growth, below inflation ticket growth, plus effect of new store ramp ups	4.3% LFL growth, outperforming the market	<ul> <li>Single-digit growth outperforming the market, positive traffic growth, below inflation ticket growth, plus effect of new store ramp ups</li> </ul> No change in guidance
Gross Margin	•	Stable	Continued investing in prices to attract traffic (-60 bps)	Continued investing in price to attract traffic, slightly declini to stable as % of revenue
Rent & Utility Expenses		Rents/sqm rise initially slightly above inflation then in line with inflation, so stable as % of revenue	Continued decline in as % of revenue (-60 bps)	<ul> <li>Rents/sqm rise initially slightly above inflation then in line with inflation, so stable as % of revenue</li> </ul> Slightly declining to stable as % of revenue
Personnel Expenses <sup>2</sup>		Slightly declining to stable as % of revenue	Continued decline in as % of revenue (-10 bps)	Slightly declining to stable as % of revenue  No change in guidance
Adjusted EBITDA Margin		Double-digit	Improved by 40bps	Double-digit     No change in guidance

Source: Company data

The guidance presented do not account for the new IFRS 16 "Lease" accounting standards.

1 In 2018, Detsky Mir closed five stores

2 Adjusted for share-based compensation and cash bonuses under the LTI program



## Top Management Compensation Structure Overview



#### **Annual Compensation Structure**

		CEO	«CEO-1»	Department Heads
Fixed		50%	50% - 80%	70% - 85%
	Total	50%	20% - 50%	15% - 30%
Variable	incl. Financial <sup>1</sup>	25%	4% -15%	3% -9%
	Incl. Functional <sup>2</sup>	25%	14% -40%	10.5% - 24%

#### Last LTI Programme

#### Pre-IPO liquidity event

- 2015 award triggered by RCIF transaction; %-based payment linked to valuation increase
- Vesting at liquidity event; payable over 3 years (last tranche to be paid in June 2017)
- Accruals and payments fully disclosed in IFRS accounts

#### At IPO

- %-based payment linked to valuation increase at IPO
- Amount calculated as 3% from the differential between new liquidity event (i.e. IPO) price and RCIF price in 2015
- 50%/50% cash and share based payments (via purchases of shares in the open market)

#### **New Equity-Based Compensation Programme**

#### After IPO

- Approved by the Board of Directors in August 2017
- Covers the 3-year period to February 2020, the third anniversary of the Company's IPO, senior management in continuing employment by the Company as of that anniversary will be eligible for share grants from a share pool equivalent in value to up to 4.6% of the increase in the Company's stock market value (including dividend payments) over the period.
- The LTIP also provides for cash payments expected to total around RUB 500 million (plus any social taxes); of this amount, around RUB 250 million was paid in January 2018, while payment of the balance remains approved by BoD and will be paid on the first workday of January 2019

Incentive program to cement management long-term focus on shareholder value creation



### FY 2018 Financial Highlights





#### Store openings

Continuous expansion, exceeding initial openings guidance by 40% in 2018



- 100<sup>1</sup> new Detsky Mir branded stores opened in 2018 (+11,6%YoY of selling space)
- Majority of new stores were opened in Q4



#### Like-for-like<sup>2</sup> growth

Affected by decelerating inflation and temporary closing of shopping malls, yet still strong LFLs<sup>2</sup> with highest traffic vs other listed Russian food retailers



- 14.3% total revenue growth in 2018
- 4.3% LFL<sup>2</sup> sales growth in 2018 with 6.9% LFL<sup>2</sup> traffic growth



#### **Profitability**

Significant improvement due to further declines in personnel<sup>3</sup> and rental costs as % of sales



- Adj. EBITDA<sup>4</sup> growth of 18.8%
- Adj. EBITDA<sup>4</sup> Margin improved by 40bps
- Adj. net income growth of 31,4%



#### Cash generation

Continuously outstanding cash conversion metrics and free cash flow generation alongside decreasing leverage



- Cash conversion<sup>5</sup> of 84%
- Net Debt / Adj. EBITDA<sup>4</sup> of 1.4x despite capex in DC and attractive div. yield of 9%<sup>6</sup>



#### Online

Continued rapid growth in online sales



- 89%YoY online sales growth
- Share of online sales in total sales grew by c.300bps YoY reaching c.7.9%

Source: Company data. Note: The Company's consolidated financial statements for 2017-2018 under IFRS are presented without reference to the application of IFRS 16, unless specified otherwise.

1 In 2018, Detsky Mir closed five stores, including two stores in which a fire occurred.

<sup>&</sup>lt;sup>2</sup> LfL growth includes only DM stores in Russia that have been in operation for at least 12 full calendar months

<sup>&</sup>lt;sup>3</sup> Excluding share-based compensation and cash bonuses under the LTI program

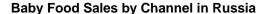
<sup>&</sup>quot;Adj. EBITDA is calculated as profit for the year before income tax, FX gain/loss, gain on acquisition of controlling interest in associate, impairment of goodwill, net finance expense, D&A, as well as share-based compensation and cash bonuses under the LTI program

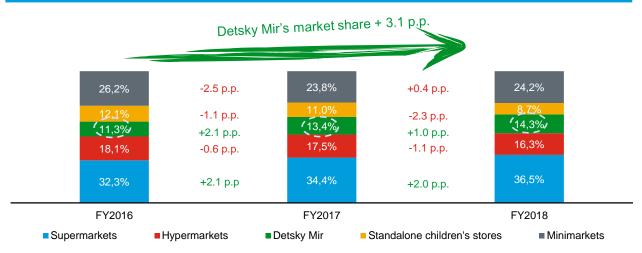
<sup>&</sup>lt;sup>5</sup> Calculated as (Adjusted EBITDA LTM-Capex adjusted on new DC "Bekasovo-2") / Adjusted EBITDA LTM

<sup>&</sup>lt;sup>6</sup> Calculated as dividend per share (RUB 8.27 declared in 2018) divided by average share price for at least 12 full calendar months

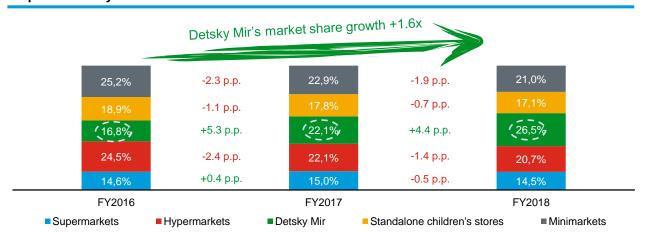
# Case Study: Gaining Market Share in Baby Food and Diapers Sales







#### Diapers Sales by Channel in Russia



#### Comments

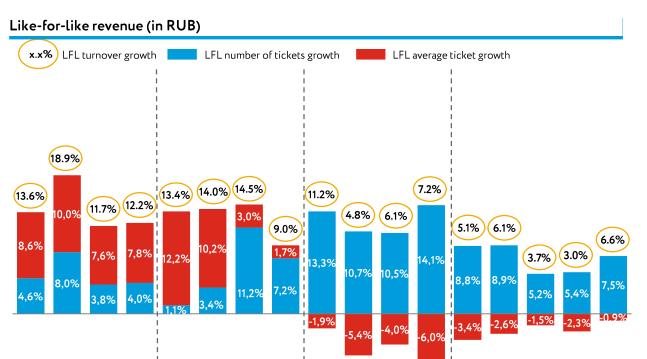
- Baby food and Diapers remain key categories for children's goods stores as traffic generators
- Only children's goods specialized stores offer a full range of Baby Food and Diapers products unlike hypermarkets which are focused on "bestsellers" SKU
- Detsky Mir gained market share away from other channels
- Notably, Detsky Mir has outperformed food retailers which have been the largest sales channel for baby food historically
- Detsky Mir's Baby Food market share increased by 27% to 14.3% in 2018 (vs 2016)
- Detsky Mir's Diapers market share increased by 1.6x to 26.5% in 2018 (vs 2016)

Detsky Mir's shares in the diapers markets increased by 160 bps over several years



### **Robust Like-for-Like Performance**





#### Comments

Children's

- Strong growth of like-for-like sales was a result of a competitive pricing policy, marketing activities and improvements in merchandising
- Focus on attracting new customers, resulting in high single digit LFL number of tickets growth
- New openings under new store concept, attractive loyalty program and competitive prices are key factors supporting further like-for-like growth

#### Like-for-like revenue growth in Q1 '19

retail	Food retail	Electronics	
6,6%	5,0%	2,2%	
Detsky Mir	X5	M.Video Group	

LFL growth	LFL growth 2016	LFL growth 2017	LFL growth 2018	LFL growth Q1 2019
Total	12.3%	7.2%	4.3%	6.6%
Average ticket	5.9%	(4.4%)	(2.4%)	(0.9%)
Number of tickets	6.0%	12.2%	6.9%	7.5%

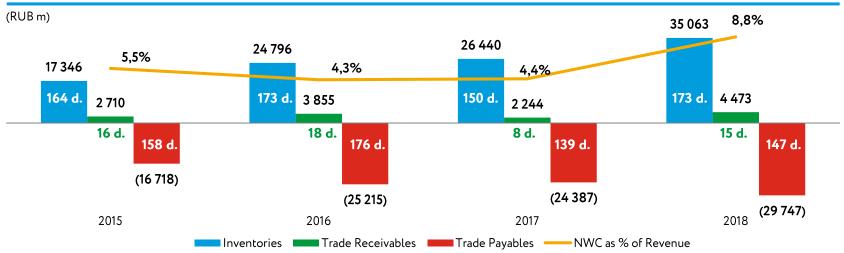
Detsky Mir demonstrated an attractive revenue growth rate (LFL +6.6%) in Q1 2019



### **Net Trade Working Capital Overview**



#### Focus on Constant Improvement & Optimization of NWC<sup>1,2</sup>



- Improvements in 2016 achieved via
  - Improved logistics processes efficiency
  - Improved AR: retro-bonuses are calculated and received on a monthly basis instead of quarterly effective beginning of 2016
- Improvements in 2017 achieved via
  - Improved Inventories turnover on the back of optimization of current stock as well as purchases of new goods (positively affected gross margin) and additional promotions agreed with and compensated by suppliers
- Changes in Payables turnover due to an increase in imports and private label purchases (positive effect on gross margin) and better turnover of goods sold with "on being sold" payment condition

- Increase in trade working capital in 2018 mainly driven by
  - Increase in receivables was affected by shift in marketing activities vs 2017, as well as a significant increase in the share of suppliers bonuses in December (21.0% in 2018 vs 12.7% in 2017), with net effect of RUB 2.0bn on NWC
  - Additional goods purchased to mitigate potential FX risks with net effect of RUB 1.6 bn on NWC

Source: Company data.

Note: The Company's consolidated financial statements 2015-2018 under IFRS are presented without reference to the application of IFRS 16. In the transition to the new standard, the comparative figures were not reconciled for 2017.

Net trade working capital calculated as Receivables + Inventories – Payables

<sup>&</sup>lt;sup>2</sup> Days of Inventories / Receivables / Payables turnover calculated as corresponding metric divided by COGS / Revenue / COGS multiplied by 365 for FY numbers.

### **Financial Performance Summary**



#### (RUBm, unless specified otherwise)<sup>1</sup>

•	•			
	2015	2016	2017	2018
Number of stores	425	525	622	743
Detsky Mir stores	381	480	578	673
ELC stores	44	45	44	66
Selling space (k sqm)	491	596	688	768
Revenue	60,544	79,547	97,003	110,874
% total sales growth	33.2%	31.4%	21.9%	14.3%
% LFL sales growth <sup>2</sup>	(13.7%)	(12.3%)	(7.2%)	(4.3%)
Revenue per sqm <sup>3</sup> (RUB thousand / sqm)	137	146	151	152
Online sales <sup>4</sup>	1,260	2,776	4,637	8,771
Share of online sales	2.1%	3.5%	4.8%	7.9%
Gross profit	21,904	27,108	32,798	36,829
Margin, %	36.2%	34.1%	33.8%	33.2%
Gross profit per sqm³ (RUB thousand / sqm)	50	50	51	51
Adjusted SG&A <sup>5</sup>	15,708	18,885	22,127	24,116
% of revenue	25.9%	23.7%	22.8%	21.8%
Adjusted EBITDA <sup>6</sup>	6,185	8,203	10,663	12,665
Margin, %	(10.2%)	(10.3%)	(11.0%)	(11.4%)
Adjusted Profit for the period <sup>7</sup>	2,189	3,827	5,501	7,229
Margin, %	(3.6%)	(4.8%)	(5.7%)	(6.5%)
Total Debt	18,359	14,638	13,592	21,470
Cash and cash equivalents	(1,934)	(2,445)	(3,155)	(3,335)
Adjusted Net Debt <sup>8</sup>	10,618	11,133	10,436	18,135
Adjusted Net Debt / Adjusted EBITDA	1.7x	1.4x	1.0x	1.4x
Сарех	(5,308)	(1,747)	(2,468)	(3,793)
% of revenue	8.8%	2.2%	2.5%	3.4%
Dividends declared	(2,973)	(4,427)	(4,767)	(6,108)

#### Source: Company data

#### Comments

#### Sales Growth

- Strong support from both network expansion and LFL
- Solid LFL Sales growth rates
- High rate of new openings in 2018 (100 stores<sup>9</sup>)

#### Improved Operating Efficiency

- Slightly declining gross margin due to investment in price leadership to support traffic and LFL growth
- Over 400bps improvement in SG&A as % of sales over four years (-100bps 2018 vs 2017)

#### Superior EBITDA Margin

- Major SG&A optimisation measures implemented by the new management team since 2013
- Over 120bps margin increase over four years (+40bps 2018 vs 2017)
- Double-digit EBITDA margin achieved in 2015 and improved in 2016 - 2018, expected to be maintained in mid-term

#### Capex

 Asset-light business model allows to achieve superior cash flow generation

## Conservative Financial Policy

 Leverage<sup>8</sup> as of 31-December-2018 is 1.4x vs. 4.0x average leverage covenant level across the loan portfolio

#### Attractive Returns for Shareholders

- Continuous dividend payout pattern
- Yearly dividend payments increased more than 14-fold from 2013

<sup>&</sup>lt;sup>1</sup> The Group's consolidated financial statements for 2015–2018 under IFRS are presented without reference to the application of IFRS 16. In the transition to the new standard, the comparative figures were not reconciled for 2017.

 $<sup>^2</sup>$  LfL growth in RUB terms. LfL growth includes only  $\dot{\text{DM}}$  stores in Russia that have been in operation for at least 12 full calendar months

<sup>&</sup>lt;sup>3</sup> Calculated per average space for the period

<sup>4</sup> Including in-store pickup

<sup>&</sup>lt;sup>5</sup> Adjusted SG&A expenses are calculated excluding Depreciation and Amortisation, as well as additional bonus payments and Income received from partial termination of employees' right to receive shares under the LTI program

<sup>&</sup>lt;sup>6</sup> Calculated as EBITDA, as well as additional share-based compensation expense and Income received from partial termination of employees' right to receive shares under the LTI program

<sup>&</sup>lt;sup>7</sup>Adjusted for the one-off effect relating to additional bonus accruals and Income received from partial termination of employees' right to receive shares under the LTI program

<sup>&</sup>lt;sup>8</sup> Adjusted Net Debt is calculated as Net Debt adjusted for amounts receivable under the loan issued to CJSC "DM-Finance" (Sistema's subsidiary), fully repaid on February 27, 2017.

<sup>&</sup>lt;sup>9</sup> In 2018, Detsky Mir closed five stores

### **Contact Information**



